

SITE VISIT INTRAC

29 July 2022 (Friday) Immigration Northern Region Training Centre

INTRODUCTION OF INTRAC

- On 2 August 2019, the Director General of Immigration approved the Kuala Perlis Immigration Office building to be used as the Immigration Northern Region Training Centre (INTRAC).
- INTRAC, also known as the Immigration Intelligence Science School, was inaugurated by the Director General of Immigration on 24 February 2022.

OBJECTIVES

- To provide a clear picture of the current condition of the infrastructure and other training rooms facilities as preliminary preparation for NIISe training.
- Identify the training environment requirements in the existing ICT Training Room and support training room for implementing NIISe end-user training.

SCOPES

- Evaluate one (1) existing ICT Training Room and one (1) support training room to be used as a NIISe end-user training room.
- Discussion on additional criteria for training needs such as training room reservation mechanisms, nearby accommodation facilities and other facilities.



PARTICIPANTS

- NIISe Project Core Team JIM
- Perlis JIM Officers
- Business Tower NIISe Contractor





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WORKING VISIT

TO THE IMMIGRATION OFFICES
IN SABAH FOR NISe PROJECT



14 – 18 August 2022



Immigration Department of Malaysia, Sabah



Organized by Pasukan Petugas Khas (PPK) MOHA



PARTICIPANTS

Work visit delegation involved 21 officers from:

- Ministry of Home Affairs (MOHA)
- Pasukan Petugas Khas (PPK) MOHA
- Immigration Department of Malaysia (JIM)
- Independent Project Management (IPM) Team
- Independent Verification & Validation (IV&V) Team
- NISe Contractor

OBJECTIVES

- Share the progress of the NISe project with JIM officers.
- To get the view of physical Infrastructure and infostructure of immigration offices in Sabah.

FINDINGS

- Infrastructure and infostructure facilities in immigration branches has to be reviewed for future improvement.
- Requirement for resource restructuring in all immigration offices based on business function.

ACTIVITIES

Organized work visit to:

1. Pulau Sebatik
2. Tawau:
 - Tawau Immigration Office
 - Tawau Port
3. Semporna:
 - Semporna Immigration Office
 - Semporna ICQ
4. Lahad Datu:
 - Lahad Datu Immigration Office
 - Eastern Sabah Security Command (ESSCOM) Offices Lahad Datu
5. Sandakan:
 - Sandakan Immigration Office
 - Sandakan Port
 - Sandakan Port (Barter Trade)
 - Sandakan Airport
 - Sandakan Immigration Depot





SABAH NATIONAL IMMIGRATION COMMAND CENTRE (NICCC) KICK OFF MEETING

Organized by Infrastructure Tower NIISe Contractor

OBJECTIVES

- To brief on the NICCC location through floor plan and room layout plan.
- Discussion and obtaining approval regarding NICCC Development Renovation Application.
- To seek approval for NICCC's floor and room layout plan.

SCOPES

- NIISe Project briefing.
- Discussion on coordinating the development of NICCC Sabah.

FINDINGS

- Confirmation on NICCC's location through floor and room layout plan.
- The renovation schedule has been agreed and confirmed starts from 23 January 2023 to 23 May 2023.

PARTICIPANTS

- Pasukan Petugas Khas (PPK) MOHA
- Immigration Department of Malaysia (JIM)
- Independent Project Management (IPM) Team
- Independent Verification & Validation (IV&V) Team
- NIISe Contractor





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SABAH PILOT SITE PREPARATION FOR NIISe PROJECT

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OBJECTIVES

- To ensure the branch readiness for the implementation of civil works and installation of the ICT and non-ICT equipments.
- Attending the Malaysia Airports Holdings Berhad (MAHB) meetings to determine the DLC Kiosk location at Kota Kinabalu International Airport (KKIA).

SCOPES

- NIISe Project briefing
- Site visit to:
 - Kota Kinabalu Immigration Office
 - Kota Kinabalu International Cruise Terminal
 - Kota Kinabalu International Airport (KKIA)
 - Kota Kinabalu Immigration Depot
 - Ranau Immigration Office

PARTICIPANTS

- Pasukan Petugas Khas (PPK) MOHA
- Immigration Department of Malaysia (JIM)
- Independent Project Management (IPM) Team
- Independent Verification & Validation (IV&V) Team
- Malaysia Airports Holdings Berhad (MAHB)
- NIISe Contractor

FINDINGS

- Setting of network cabling (LAN) and server room electrical wiring for NIISe equipment installation.
- Determine the availability of special equipment installation space such as eGate, Digital Landing Card Kiosk, Genset, Passport and i-Kad Kiosk.
- Confirmation of Kiosk DLC location at KKIA Terminal by MAHB.



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Demonstration of NISe Specialized Equipment

PASSPORT KIOSK & iKAD KIOSK

Objectives

- ✿ To demonstrate the functions of kiosk to the Government.
- ✿ To obtain feedback from Government regarding the specifications, design and component as well as functions of the Passport Kiosk and iKad Kiosk.

Activities

- ✿ Briefing and explanation on Passport Kiosk and iKad Kiosk.
- ✿ Demonstration session of kiosk functionalities.

Functions of Passport Kiosk

- ✿ Pre-registration for the first time document application.
- ✿ Registration permission of Mother/ Father/ Guardian as representative on passport application for children under 18 years old.
- ✿ Application status, passport ownership history and suspect list check.

*illustration purpose only

Functions of iKad Kiosk

- ✿ IMM.13 registration.
- ✿ Status check on pass related to expatriate.
- ✿ ID registration for company representatives for the visa and PLKS of Foreign Worker.
- ✿ Updating of lost or damaged passports information for Foreign Workers or Domestic Workers.

*illustration purpose only

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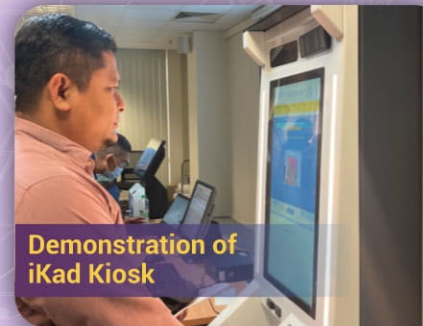
20 September 2022
(Tuesday)



Purnama Meeting
Room, Level 6, Block
D7, Complex D, KDN,
WP Putrajaya.



**Demonstration of
Passport Kiosk**



**Demonstration of
iKad Kiosk**



**Passport Kiosk &
iKad Kiosk**

Participants

- ✿ Pasukan Petugas Khas (PPK) MOHA
- ✿ Subject Matter Expert (SME) JIM
- ✿ Independent Project Management Team (IPM)
- ✿ Independent Verification & Validation Team (IV&V)
- ✿ NISe Contractor